

POSITIVESEPARATION.COM

Privacy Policy

Family Soul B.V. | The Family Soul
Happy Family Soul | Happy Again! | Positive Separation
ShareHappyAgain | Methode Positief Scheiden

Privacy Policy

Our Privacy Policy was last updated and posted in January, 2022. This Privacy Policy applies to the Company, the website(s) (meaning: (collectively and individually):

(a) [TheFamilySoul.nl](https://www.thefamilysoul.nl), (b) [ShareHappyAgain.com](https://www.sharehappyagain.com), (c) [PositiveSeparation.com](https://www.positiveseparation.com), (d) [MethodePositiefScheiden.nl](https://www.methodepositiefscheiden.nl), and (e) [PositiefScheidenOnline.nl](https://www.positiefscheidenonline.nl) and including but not limited to any content, (free) downloads, functionality, (online) programs, (online) products, (online) books, (online) methods and (online) services offered on or through the websites, whether used as a guest, co-partner or a registered user), and our practices for collecting, using, maintaining, protecting and disclosing that information, or any combination of them) and all methods offered by the Company. This full Statement of Privacy applies to all Family Soul B.V. websites and governs data collection and usage. By using the above-mentioned websites, you consent to the data practices described in this statement.

Family Soul B.V. respects your privacy and is committed to protecting it through this Privacy Policy.

This Privacy Policy governs your access to and use of [TheFamilySoul.nl](https://www.thefamilysoul.nl), [ShareHappyAgain.com](https://www.sharehappyagain.com), [PositiveSeparation.com](https://www.positiveseparation.com), [MethodePositiefScheiden.nl](https://www.methodepositiefscheiden.nl), and [PositiefScheidenOnline.nl](https://www.positiefscheidenonline.nl) and including any content, functionality and services offered on or through [TheFamilySoul.nl](https://www.thefamilysoul.nl), [ShareHappyAgain.com](https://www.sharehappyagain.com), [PositiveSeparation.com](https://www.positiveseparation.com), [MethodePositiefScheiden.nl](https://www.methodepositiefscheiden.nl), and [PositiefScheidenOnline.nl](https://www.positiefscheidenonline.nl) (the “website(s)”), whether as a guest or a registered user.

When accessing the website(s), Family Soul B.V. will learn certain information about you, both automatically and through voluntary actions you may take, during your visit. This Privacy Policy applies to information we collect on the websites and in e-mail, text, or other electronic messages between you and the websites.

Please read the Privacy Policy carefully before you start to use the website(s). By using the website(s), or by clicking to accept or agree to the Privacy Policy and Terms and Conditions when this option is made available to you, you accept and agree to be bound and abide by the Privacy Policy and Terms and Conditions. If you do not want to agree to the Privacy Policy and Terms and Conditions, you must not access or use the website(s).

Collection of your Personal Information

Visitors to Family Soul B.V. websites may be asked to share personally identifiable information, such as your email address, name, city and state/country. If you register for one of our programs, products or services you can be asked your home or work address or telephone number, and billing information (such as a credit card number). When you sign up for messages/newsletters or purchase one of our seminars, products or services, you'll be receiving relevant information about that product as well as occasional information about other personal development products, programs and events we feel you would find relevant.

How to Stop Receiving Information From Us At Any Time (i.e., How to “Unsubscribe”)

If you wish to stop receiving emails/messages from us, you may unsubscribe at any time using the link provided at the bottom of all our emails. If for some reason you continue to receive emails from us it usually means you have registered with us using an additional email address. If you have any trouble unsubscribing, our Customer Service Team will be there for you. Just email support at Info@TheFamilySoul.nl.

If you are outside the European Union and opt to receive any free resources, participate in any free training programs, register for a webinar, register for a live event, register for a seminar, or purchase any products sold by the Family Soul B.V. on our website(s), we will automatically enroll you to receive our free email newsletter. If you do not wish to receive this newsletter, you can unsubscribe anytime. We include an “unsubscribe” link at the bottom of every email we send. If you ever have trouble unsubscribing, you can send an email to Info@TheFamilySoul.nl requesting to unsubscribe from future emails.

If you are in the European Union and opt to receive any free resources, participate in any free training programs, register for a webinar, register for a live event, register for a seminar, or purchase any products sold by the Family Soul B.V. on our website(s), we will only enroll you to receive our free email newsletter if you affirmatively consent to it. If you do not wish to receive this newsletter, you can unsubscribe anytime. We include an “unsubscribe” link at the bottom of every email we send. If you ever have trouble unsubscribing, you can send an email to Info@TheFamilySoul.nl requesting to unsubscribe from future emails.

Will My Information Ever Be Shared?

Family Soul B.V. never rents, shares or sells your information. We deeply value our relationship with you. Your information is safe with us. Our sole purpose is to provide you with valuable products and services to improve your (family)life, separation, breakup, divorce and future happiness.

Computer Hardware and Software Information

There is also information about your computer hardware and software that is automatically collected by the systems used by Family Soul B.V. This information

can include: your IP address, browser type, domain names, access times and referring website(s) addresses. This information is used by Family Soul B.V. to ensure that the information we provide is working properly across all platforms, as well for the general operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Family Soul B.V. website(s) to improve our services to you.

Sharing on Public Blog Comments

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through any of Family Soul B.V. blogs by commenting, this information may be collected and used by others. We encourage you not to ever share your email address or any other private information publicly when commenting.

Affiliated websites

From time to time, Family Soul B.V. may share resources such as books, products, articles or other free or paid information from other websites. If you choose to visit any of these websites, we encourage you to review the privacy statements of those websites you choose to link to from the Family Soul B.V. website(s) so that you can understand how those websites collect, use and share your information.

Family Soul B.V. is not responsible for the privacy statements or other content on websites outside of Family Soul B.V.

Trusted Partners

In order to deliver our emails, ship any products you order, provide customer support and generally provide services to you, services may share data with trusted partners. All such third parties are prohibited from using your personal information except to provide these services to those in the Family Soul B.V. community, and they are required to maintain the confidentiality of your information.

Family Soul B.V. does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

Family Soul B.V. keeps track of the websites and pages our customers visit within Family Soul B.V. We do this in order to determine which of our services are the most popular. This data is at times also used to deliver customized content and advertising within Family Soul B.V. to those customers whose behavior indicates that they are interested in a particular subject area.

Family Soul B.V. websites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Family Soul B.V. or the site; (b) protect and defend the rights or property of Family Soul B.V. ; and, (c) act under exigent circumstances to protect the personal safety of users of Family Soul B.V., or the public.

Use of Cookies

The Family Soul B.V. websites uses a very common practice of using “cookies” to help you personalize your online experience (Many websites use cookies and you can easily identify them in any browser). A cookie is a text file that is placed on your

hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the web server that you have returned to a specific page. For example, if you personalize Family Soul B.V. pages, or register with Family Soul B.V. websites or services, a cookie helps Family Soul B.V. to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Family Soul B.V. website(s), the information you previously provided can be retrieved, so you can easily use the Family Soul B.V. features that you customized.

You have the ability to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Family Soul B.V. services or website(s) you visit.

Security of your Personal Information

Family Soul B.V. secures your personal information from unauthorized access, use or disclosure. Family Soul B.V. secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

We employ commercially reasonable methods to ensure the security of the information you provide to us and the information we collect automatically. This includes using standard security protocols and working only with reputable third-party vendors.

Email is not recognized as a secure medium of communication. For this reason, we request that you do not send private information to us by e-mail. However, doing so is allowed, but at your own risk.

Visitors' GDPR Rights

If you are within the European Union, you are entitled to certain information and have certain rights under the General Data Protection Regulation. Those rights include: We will retain any information you choose to provide to us until the earlier of: (a) you asking us to delete the information, (b) our decision to cease using our existing data providers, or (c) the Family Soul B.V. decides that the value in retaining the data is outweighed by the costs of retaining it.

You have the right to request access to your data that the Family Soul B.V. stores and the rights to either rectify or erase your personal data.

You have the right to seek restrictions on the processing of your data.

You have the right to object to the processing of your data and the right to the portability of your data.

To the extent that you provided consent to the Family Soul B.V.'s processing of your personal data, you have the right to withdraw that consent at any time, without

affecting the lawfulness of processing based upon consent that occurred prior to your withdrawal of consent.

You have the right to lodge a complaint with a supervisory authority in the Netherlands, that has jurisdiction over issues related to the General Data Protection Regulation.

We require only the information that is reasonably required to enter into a contract with you. We will not require you to provide consent for any unnecessary processing as a condition of entering into a contract with us.

Changes to this Privacy Policy Statement

Family Soul B.V. will occasionally update this Statement of Privacy to reflect Family Soul B.V. and customer feedback. Family Soul B.V. encourages you to periodically review this Statement to be informed of how Family Soul B.V. is protecting your information.

Contact Information

Family Soul B.V. welcomes your questions regarding this Statement of Privacy. If you believe that Family Soul B.V. has not adhered to this Statement, please contact us at Info@TheFamilySoul.nl. We will use commercially reasonable efforts to promptly determine and remedy the problem.

Disclaimer

Although anyone may find the teachings, practices, disciplines, techniques, examples, and anecdotes available in the website(s), the books *The Family Soul*, *Happy Again! The Art of Positive Separation* and *Je Wordt Weer Gelukkig* – version 2013//2016 and the products and methods of Family Soul B.V. to be useful, the website(s), book(s), products and methods are available with the understanding that Family Soul B.V. is not engaged in presenting any specific relationship, financial, tax, career, legal, psychological, emotional, or health advice. Nor is anything in the books *The Family Soul*, *Happy Again! The Art of Positive Separation* and *Je Wordt Weer Gelukkig* – version 2013//2016 and in the products and methods an analysis, recommendation, solution, diagnosis, prognosis, or cure for any specific relationship, financial, psychological, emotional, or health circumstance or problem. Every person and family has unique needs and circumstances, and the books *The Family Soul*, *Happy Again! The Art of Positive Separation* and *Je Wordt Weer Gelukkig* – version 2013//2016 and the products and methods do not take those individual and family needs and circumstances into account. The books *The Family Soul*, *Happy Again! The Art of Positive Separation* and *Je Wordt Weer Gelukkig* – version 2013//2016 and the products and methods are not a substitute for the assistance of qualified professionals in any field related to (family) relationships, health, finance, happiness or any other topic. Anyone including any family experiencing depression, anxiety, stress, and/or other mental or physical health issues; anyone experiencing (family)relationship issues; or anyone experiencing financial, tax, or legal challenges should consult with a licensed and qualified professional physician, counsellor, psychologist, legal, or financial professional before commencing any new health, relationship, legal, or financial plan or strategy, or following any of the methods, teachings, suggestions, or strategies described in the products and methods and the

books The Family Soul, Happy Again! The Art of Positive Separation and Je Wordt Weer Gelukkig – version 2013//2016. Anyone experiencing abuse or other threats to mental and/or physical wellbeing should immediately consult with appropriate law enforcement officials and a qualified professional counsellor, psychologist, or social worker. In no event shall Family Soul B.V. or the contributors to its books, products and methods be liable for any damages and/or costs whatsoever (including, without limitation, incidental, direct, indirect, special and consequential damages, damages for loss of business profits, business interruption, loss of business information, or other pecuniary loss) arising out of the use of the books, methods, products and/or working with The Family Soul Method, The Positive Separation Method, The Jurry Method or any Method developed by the Family Soul B.V.. Products in this Disclaimer means (online) Books, Trainings, Programs, other Work and (any) Services, coaching, Blogs, methods and/or any form of publication and communication by the Family Soul B.V.